

EXETER CITY COUNCIL

SCRUTINY COMMITTEE – RESOURCES 27 JANUARY 2010

COMPREHENSIVE AREA ASSESSMENT (CAA) 2009 ORGANISATIONAL ASSESSMENT

1. PURPOSE OF THE REPORT

- 1.1 To inform members of the results of the Council's 2009 Organisational Assessment.

2. BACKGROUND

- 2.1 From April 2008, CAA replaced Comprehensive Performance Assessment (CPA) as the new approach to assessing the performance of local public services in an area. For the Council there are two parts to CAA:
- The **Area Assessment**, which takes the Devon Local Area Agreement as its starting point and looks at how well local public services across the county are delivering better results for local people in local priorities and how likely they are to improve in the future.
 - The **Organisational Assessment**, which combines the use of resources themes and a managing performance theme into a combined assessment of organisational effectiveness.
- 2.2 This report covers the organisational assessment and sets out auditors' conclusions for the period covering April 2008 to March 2009.

3. RESULTS

- 3.1 A summary of the 2009 Organisational Assessment is attached at Annex A. Members will note that, overall, the Council scores 3 out of 4 and is performing well. Detailed information on the Use of Resources Assessment was presented to the last meeting of this Committee in Grant Thornton's Annual Audit Letter.

3.2 RECOMMENDATION

- 3.3 It is recommended that Members note the results of the 2009 Organisational Assessment.

CHIEF EXECUTIVE

CHIEF EXECUTIVE DIRECTORATE

Local Government (Access to Information) Act 1985 (as amended)

Background papers used in compiling the report:

None